

FOR IMMEDIATE RELEASE

On December 5, 2016, Catalina Post-Acute and Rehabilitation became aware that certain paper files containing resident and employee information had been left unattended in an area where there is the potential for public access. The documents included varying information belonging to residents and employees, including demographic information and, in some cases, diagnoses and social security numbers.

In response to the above situation, Catalina Post-Acute and Rehabilitation conducted an immediate and comprehensive internal investigation; the Facility also reviewed and reinforced its protocols relative to the storage and management of protected resident and employee information.

Based on the above investigation, Catalina Post-Acute and Rehabilitation is not aware of any access or misuse of the resident or employee information by any unauthorized individual. However, and in order to comply with applicable Federal law, the residents and employees who have the potential to be affected by this incident are being notified. Current or past residents and employees who believe that they may be affected by the incident are encouraged to take steps to eliminate or minimize any potential harm that could be caused by or related to it. This includes, but is not limited to, obtaining credit reports from one or more of the major credit reporting agencies, and monitoring financial and banking accounts for unauthorized activity.

By law, consumers may request a free copy of their credit report once every 12 months from each of the three major credit reporting agencies (i.e., Equifax, Experian, and Trans Union). These agencies have set up a central website that residents and employees can use to order a free credit

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report. The free report can be requested online at [www.annualcreditreport.com](http://www.annualcreditreport.com), by phone at 1(877) 322-8228, or by mail addressed to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. Patients and residents may also want to register a fraud alert with the three credit bureaus. The contact information for each of these bureaus is:

- Experian: (888) 397-3742; [www.experian.com](http://www.experian.com); PO Box 9532, Allen, TX 75013
- TransUnion: (800) 680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, PO Box 6790, Fullerton, CA 92834-6790
- Equifax: (800)525-6285; [www.equifax.com](http://www.equifax.com); PO 740241, Atlanta, GA 30374-0241

Catalina Post-Acute and Rehabilitation is committed to the proper handling and protection of resident and employee information, and regularly assesses its systems and processes to ensure that this information is maintained and managed in accordance with State and Federal Law. If you have questions or concerns regarding this matter and/or the protections available to you, please contact us by phone at 866-256-0290 or email at [catalinaprivacy@ensigngroup.net](mailto:catalinaprivacy@ensigngroup.net)